

2025 CANCELLATION POLICY

Dear Friends,

Advanced PT and Sports Rehab is diligent about the protocols and procedures we have instituted for the health and safety of our patients and staff. Staffing and scheduling are continually modified based on County health officials' recommendations.

Consistent attendance in therapy is vital for good results. The demand for physical therapy services is always high and as such, scheduling availability for patient treatment sessions is at a premium. Advance notification if you need to cancel an appointment, enables us to provide care to another patient in need.

Beginning January 11, 2021, there will be a \$30.00 fee for canceling an appointment within 24 hours of your scheduled appointment time; and a \$40 fee, the day before or after a holiday. Insurance does NOT cover this fee.

We completely understand that life sometimes interrupts our plans, but therapy is important to your ability, and others in our community, to get back to what you want to do as soon as possible.

This fee will not apply to Covid related circumstances. If you or someone you have been near is exposed to or diagnosed with Covid, please cancel your appointments at once, for the health and safety of all.

We care about you and want you to be able to do all the fun things you are looking forward to this year!

Abundant blessings to all in 2025!

Dr. Donna Newman

CANCELLATION POLICY AGREEMENT

AT ADVANCED PHYSICAL THERAPY AND SPORTS REHABILITATION, we are committed to providing you with excellent, quality physical therapy services. We ask that you make every effort to arrive on time for scheduled appointments. **Failure to provide 24 hours' notice for appointment cancellations will result in a \$30.00 fee and a \$40 fee, the day before or after a holiday.** This fee will be assessed regardless of insurance type and payment is the responsibility of the patients, not the insurance company.

Patient's Signature: _____

Date: _____

Patient's Printed Name: _____